



UNION COUNTY PUBLIC WORKS

News Release

Call 811 Before You Dig

May 29, 2014, Monroe, NC – In order to provide appropriate service to its customers and protect the pipes that provide water and wastewater services, Union County Public Works has become a full member of North Carolina 811 (NC One Call) for utility locates. Effective June 2, all utility locate requests within the Union County Public Works service area must be submitted through the NC811 (NC One Call) Center.

Union County Public Works maintains approximately 600 miles of wastewater collection mains, 900 miles of water distribution mains, 65 wastewater pump stations, six water booster stations, and eight water storage tanks. The water and wastewater mains provide service to over 43,000 Union County residents, including numerous commercial establishments.

Anytime someone plans to dig at any location, they should call NC811 first. NC811 is a non-profit organization funded by its member utilities that takes location information from anyone engaged in excavation activities. Excavators include contractors, utilities, and homeowners. Member utilities have two full business days, starting at 12:01 a.m. the next business day from when the request is made, to mark the location of the underground utilities or notify the excavator of a no conflict. The service is free of charge to excavators.

NC811 takes requests from customers who would like to have underground lines marked for proposed excavation. NC 811 also takes requests from those who do not plan to excavate but wish to find out what utilities are in a particular area. These second types of requests are referred to as Survey/Design, and they require a 10 business day notice.

The center provides a toll free number, 1-800-632-4949, that can be reached from anywhere in the continental United States or you may dial 811 within North Carolina.

To learn more, visit www.nc811.org, www.unioncountync.gov, or contact Union County Public Works at 704-296-4210.

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